

## VET Student Loans – Withdrawal and refunds

### Students seeking to withdraw from VET Student Loan Scheme.

You must withdraw in writing by completing and submitting a VET Student Loan Withdrawal Form. The process is as follows:

1. Contact Marr Mooditj Training to access the VET Student Loans Withdrawal Form, or access it from our Download Centre.
2. Forward the completed form to Marr Mooditj Training as directed on the form.

There are no penalties if you withdraw on or before the census day. However, once a census day has passed, the loan amount for the Unit of Study is incurred.

**In some special circumstances, you may apply to have your debt reversed. Please see the section at the end of this document to find out more or visit the VETSL Website.**

3. When Marr Mooditj Training has received your completed forms we will process them and report to you on the decision of fee refunds and/or acceptance of your withdrawal within 5 working days.
4. Marr Mooditj Training has a complaints procedure, which you will find outlined in the Student Handbook, along with a form to complete.
5. If you still do not agree with a decision you are entitled to have that decision reviewed. Further complaints and reviews information for VET Student Loans is available at Commonwealth Ombudsman VET Student Loans <https://vet.ombudsman.gov.au/>
6. Please contact us on 08 9351 9344 or email [reception1@marrmooditj.com.au](mailto:reception1@marrmooditj.com.au) for copies of our Policies, Student Handbooks and/or relevant forms to complete this process.